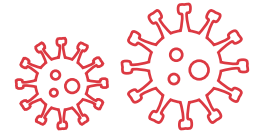


FOOD DELIVERY AND PICKUP RISK IN RELATION TO COVID-19



Issue:

More and more businesses are involved in curbside delivery and pickup with the recent developments surrounding the novel coronavirus (COVID-19). The safety of customers and employees needs to be considered during these unprecedented times.

Consideration:

Food Safety:

Meal kits, mail-order food, home delivery groceries, curbside delivery, curbside pickup, etc. need to be handled and packaged safely. Consider the following from the CDC (Centers for Disease Control and Prevention) “**Food Safety and the Coronavirus Disease 2019 (COVID-19).**”

Businesses need to follow protocols, including cleaning protocols, set by local and state health departments, which may vary depending on the amount of community spread of COVID-19 in a given area.

The USDA (United States Department of Agriculture) offers **Take-Out and Delivered Foods** guidelines to make sure the food remains safe if eaten at a later time.

Also available on the **Risk Engineering Customer Portal** (be sure to log in prior to clicking on the links): **To Help Consumers Prevent Food Contamination, Follow These Labeling Guidelines.**

Employee Safety:

The Occupational Safety and Health Administration (OSHA) issued Guidance on **Preparing Workplaces for COVID-19** that includes information on how a COVID-19 outbreak could affect workplaces and **steps all employers can take to reduce workers’ risk of exposure to SARS-CoV-2 (COVID-19).**

When conducting curbside delivery operations be sure to consult your local law enforcement on signage, vehicle traffic patterns and overall safety of the employee(s) delivering food to the vehicles.

Require prepaid orders to reduce handling of cash and interaction amongst customers.

Avoid door to door deliveries by requiring curbside, porch, lobby and or loading zones to safely deliver food items.

Consider these TIPS offered by the Charleston S.C. police for food delivery drivers: **Safety Tips for Food Delivery Drivers and Their Employers.**

Business Safety:

Be sure to pre-qualify delivery drivers by checking motor vehicle records and set standards for vehicle(s) being operated (Hired, Non-Owned or Owned). The following TIPS are available on the **Risk Engineering Customer Portal** (be sure to log in prior to clicking on the links): **Hired and Non-Owned Vehicles; Annual Driver Review Policy; Preventing Distracted Driving, etc.**

Consider limiting or restricting hours of delivery and pickup.

Delivery drivers should have at least 5 years of driving experience, a minimum limit of insurance required for non-owned vehicle operation and vehicles should be properly maintained, see Hired, Non-Owned or Owned vehicles TIPS mentioned above.



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